

Welcome

to the UnitedHealthcare specialty pharmacy program

Appropriate use of specialty medications can be important to maintaining or improving your health — and your quality of life. Our specialty pharmacy program provides the resources and personalized, condition-specific support you need to help you better manage your condition.

What is a specialty medication?

A specialty medication is used to treat complex, long-term conditions that require additional care and support. It may be injected, inhaled or taken by mouth. In addition, it:

- May require additional education and support for best management
- Has unique storage or shipping requirements
- May not be available at retail pharmacies

BriovaRx: A specialty pharmacy to meet your needs

BriovaRx®, the OptumRx® specialty pharmacy, offers support to help you manage your condition. Take advantage of personalized patient support — at no charge to you — from knowledgeable pharmacists and nurses who specialize in your condition. In addition, you'll receive:

- Access to your medications at the lowest cost
- Pharmacists available 24/7
- Support through clinical and adherence programs
- Any medication-related supplies at no additional cost
- Proactive refill reminders
- Timely delivery and shipping in confidential, temperature-sensitive packaging



Specialty Medication Resources



Customer service

Call the toll-free member phone number on the back of your health plan ID card or BriovaRx directly at **1-855-4BRIOVA (1-855-427-4682)**.

Online at uhcspecialtyrx.com

Look up information specific to your medication or condition and find additional resources.

View the back of this letter to learn more. ►





RxGuide **for specialty medications**

Guiding your health journey under the pharmacy benefit

We understand the challenge of living with and managing a complex health condition. That's where our specialty pharmacy program comes in, to help you every step of the way.



Getting started: Transferring your prescription

Call BriovaRx to enroll in the specialty pharmacy program

If you haven't done so yet, call us at **1-855-4BRIOVA (1-855-427-4682)** to get started.

Access to a pharmacist 24/7

Our specialty pharmacists are available 24/7 and will take care of everything for you, including:

- Transferring your prescription
- Helping you find affordable access to your medication
- Helping you manage any side effects

Personalized support

Once you enroll, experience personalized, one-on-one support from pharmacists and nurses specially trained in your condition. They can track your progress, help you follow your treatment and answer your questions.



Working with your pharmacist or nurse

Continued conversations

Tell your pharmacist or nurse about any changes or complications in your therapy, such as:

- Any side effects
- Trouble remembering to take your medication

Monitor your health

If you need help with anything else — from weight loss to back pain, or even smoking cessation — your specialty pharmacist or nurse can help you locate wellness coaching and disease management programs to help you stay on track with your health.

Follow your care plan

Be sure to follow your care plan and tell your pharmacist or nurse about any new medications you're taking.



Staying on track with your treatment

Quick and easy refills

We make it easy for you to remember to take your medication with a reminder phone call a few days before you need to refill your prescription.

Fast, safe delivery

With BriovaRx, shipping your medication is quick, easy and safe. Refrigerated medications will be delivered overnight to the location you choose, in a temperature-controlled package. Others will be shipped within 1-3 days. Supplies will also be provided at no extra cost.

Save more time and money

BriovaRx can only fill your specialty medications. Use your home delivery or retail pharmacy for your non-specialty prescriptions. If you're looking to save money on your medications, finding lower cost alternatives and filling your non-specialty prescriptions by mail can help.

